# Lesson 3 お客様のリクエストに応える
# That should be no problem.

Restaurant

## Conversation

Customer : Excuse me, is it ok to swap seats? We're a little bit too close to the smoking section.
Waiter : That would be no problem. Let me just clear the table for you.
Customer : Is it ok to keep this seat? Our friend will arrive in about 30 minutes or so.
Waiter : Sure, would you like to order a drink while you wait?
Customer : If I order the green salad, is it ok to have the dressing on the side? Like in a little dish?
Waiter : **That should be no problem.** I'll let the kitchen know your request.
Customer : Oh, and the coffee we ordered, can you please bring that with our desserts after our meal? I don't want to drink it with dinner.
Waiter : No problem at all. I'll bring it round after I take your empty plates.

※日本語訳は3ページ目にあります

## Language Focus

| | |
|---|---|
| Certainly. I'll bring it shortly/ right away. | かしこまりました。すぐにお持ちします。 |
| It's coming right up. | すぐにお持ちします。 |
| No problem at all. | 全く問題ありません。 |
| That's perfectly doable. | 可能です。 |
| I'll inform the kitchen of your request. | 厨房に、ご要望を伝えます。 |
| We can do that for you, no bother. | 問題なくできます。 |
| That won't be any trouble. | 何も問題はないと思います。 |
| I'll look into that for you. | お調べします。 |
| I'll be right back. | すぐに戻ってまいります |
| I'll get that for you now. | 只今お持ちします。 |

## Vocabulary and Pronunciation Practice

| | | | |
|---|---|---|---|
| request | 願い、要求 | bother | 面倒 |
| kitchen | 台所、厨房 | inform | 知らせる |
| doable | することのできる | right away | すぐに |
| shortly | 間もなく、短く | problem | 問題 |

©2015 Human Academy Co., Ltd. All Rights Reserved.

# Lesson 3
# That should be no problem.

## Practice

**Match the definitions with the words on the right.**

1._____ capable of being done
2. _____ soon, very shortly, in no time at all
3._____ completely, fully, adequately
4._____ to exchange, barter, or trade, as one thing for another
5._____ arrive shortly, to be brought soon
6._____ any question or matter involving doubt, uncertainty, or difficulty
7._____ the act of asking for something to be given or done, especially as a favor or courtesy
8. _____ to remain inactive or in a state of repose, until something expected happens
9._____ to give or impart knowledge of a fact or circumstances, to tell
10._____ a room equipped for cooking

a. inform
b. kitchen
c. coming up
d. right away
e. problem
f. request
g. waiting
h. perfectly
i. doable
j. swap

## Listening

Listen to the following conversations. What requests were made?

Conversation 1: _____

Conversation 2: _____

Conversation 3: _____

Conversation 4: _____

Conversation 5: _____

## Roleplay: Use the following information.

1. Can you clear away our plates?/ I'll do that right away.
2. May I have the dressing on the side?/ No problem, madam.
3. I'd like to see the dessert menu?/ I'll bring it round for you now.
4. Is it ok to move to the bigger table?/ Of course, I'll give it a clean first.
5. Can I order this pizza without mushrooms?/ Sure, that's doable.
6. Can we turn off the heating? It's hot./ Sure, I'll do that for you right now.

©2015 Human Academy Co., Ltd. All Rights Reserved.

**Conversation　日本語訳**

客　　：すみません、席を替えてもらえますか？少し喫煙席に近すぎるので。
ウェイター　　：問題ありませんよ。こちらのテーブルを片付けます。
客　　：この席も取っておいてもらえますか？友人があと30分ほどで来ると思うので。
ウェイター　　：もちろんです。お待ちになる間、何か飲まれますか？
客　　：サラダを頼んだら、ドレッシングを別に付けてもらえますか。小皿に入れたりとか。
ウェイター　　：**問題ないはずです。**厨房に、ご要望を伝えます。
客　　：あ、それから頼んだコーヒーだけれど、食事の後にデザートと一緒に持ってきてもらえます？食事と一緒に飲みたくないので。
ウェイター　　：全く問題ありません。空いた皿を下げた後にお持ちします。

**Listening Conversations:**

Conversation 1:
Customer　　: Can we get another refill of coffee please?
Waiter　　: Sure, coming right up!

Conversation 2:
Customer　　: Can I order the steak but get a side of fries instead of mashed potatoes?
Waiter　　: That's doable. I'll let the kitchen know.

Conversation 3:
Customer　　: Can we move to the window seat? Those people over there have left.
Waiter　　: Sure, let me help you more your things.

Conversation 4:
Customer　　: Can I get the hamburger but without sauce please?
Waiter　　: I'll inform the kitchen, it should be no problem.

Conversation 5:
Waiter　　: So you want your steak medium-rare and the Italian dressing on the salad, is that right?
Customer　　: That was Caesar dressing, please.

《日本語訳》

会話1:
客　　：コーヒーのお代わりをもらえますか？
ウェイター　　：もちろんです、すぐにまいります。

会話2:
客　　：ステーキの付け合せをマッシュポテトではなくフライドポテトにできますか？
ウェイター　　：可能です。厨房に伝えます。

会話3:
客　　：窓際の席に移動できますか。向こうの人たちが帰ったので。
ウェイター　　：もちろんです。移動のお手伝いをいたします。

会話4:
客　　：ハンバーガーをソース抜きでお願いできますか？
ウェイター　　：厨房に伝えますが、問題ないはずです。

会話5:
ウェイター　　：ご注文は、ミディアムレアのステーキと、イタリアンドレッシングのサラダでよろしいですか？
客　　：シーザードレッシングです。

©2015 Human Academy Co., Ltd. All Rights Reserved.