Train Station

Lesson 41 具合の悪いお客様に対応する Are you ok?

Conversation

Station Staff: Excuse me. Are you ok?

Passenger: Not really. I feel sick.

Station Staff: Do you need any help?

Passenger: If you could just show me where the bathroom is, that

would be great.

Station Staff: Go down those stairs there and you will find the

bathrooms on the right.

Passenger: Thank you. You've been a big help.



※日本語訳は3ページ目にあります

Language Focus

Are you ok? 大丈夫ですか?

Do you feel sick? ご気分が優れませんか?

What is wrong? 何か具合が悪いですか?

Can you walk? 歩けますか?

Are you injured? お怪我はないですか?

Do you need help? 助けが必要ですか?

Do you need an ambulance? 救急車をお呼びしますか?

Are you going to throw up? 吐きそうですか?

Sit down here for a minute. ここに少しの間、お座り下さい。

Let me help you. お手伝いさせて下さい。

Vocabulary and Pronunciation Practice

sick 気持ち悪い ill 病気である

dizzy めまいがする injured 怪我をした

bleeding 血が出る cut 切る

Lesson 41

Are you ok?

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Practice

Fill in the blanks.

- 1. ____ a hole in your skin
- 2. the liquid from a cut
- 3. ____ when you break a bone
- 4. ____ you feel like everything is spinning
- 5. you want to throw up
- 6. ____ twisted your ankle
- 7. ____ when you have an injury

- a. blood
- b. broken bone
- c. dizzy
- d. sprain
- e. nui
- f. cut
- g. sick

Listening

Listen to the following conversations. What is wrong with the passenger?

Conversation 1: _____

Conversation 2: _____

Conversation 3: _____

Conversation 4: _____

Conversation 5: _____

Roleplay:

- passenger has a wheelchair / find out where they are going/ phone next station
- 2. passenger needs to use disabled toilet / show them where it is
- 3. passenger needs elevator / guide them to the elevator
- 4. passenger cannot see well/ help them use the ticket machine
- 5. passenger has a wheelchair / help them board the train
- 6. passenger is elderly / explain how to choose a ticket (look at map, choose a fare)

Conversation 日本語訳

駅員: すみません。大丈夫ですか?

乗客: あまり良くないです。気持ち悪いです。

駅員: 何か助けが必要ですか?

乗客: トイレの場所を教えていただくだけで、助かります。

駅員: この階段を下りると、右手にあります。

乗客: ありがとう。大変助かりました。

Listening Conversations:

Conversation 1:

Station Staff: Excuse me, sir. Do you need some help? Passenger: Yes, please. Where is the washroom?

Conversation 2

Station Staff: Excuse me, madam. Are you injured?

Passenger: I think I broke my leg falling down the stairs.

Conversation 3:

Station Staff: Excuse me, sir. Do you need an ambulance?
Passenger: I think I will be ok if I just sit here for a minute.

Conversation 4:

Station Staff: Excuse me, madam. Are you ok?

Passenger: I feel a bit dizzy. I think I need to sit down.

Conversation 5:

Station Staff: Excuse me, sir. Let me help you.

Passenger: I am ok.

Station Staff: Actually, you are bleeding. I will go get the medical kit.

《日本語訳》

会話 1:

駅員: すみません。何か助けが必要ですか?

乗客: はい。トイレはどこですか?

会話 2:

駅員: すみません、お怪我をされましたか?

乗客: 階段から落ちて、足を骨折したように思います。

会話 3:

駅員: すみません、救急車をお呼びしましょうか?

乗客: 少しの間、ここに座るだけで、大丈夫だと思います。

会話 4:

駅員: すみません。大丈夫ですか?

乗客: ちょっとめまいがします。座る必要があると思います。

会話 5:

駅員: すみません。お手伝いさせて下さい。

乗客: 大丈夫です。

駅員: 実際のところ、血が出てますよ。救急箱を、取ってきます。